

## COMPANY VALUES

Kindness - I treat your pet as though they are my own. Your pet deserves the same love, care, and attention you would give them.

Trust - You are letting me into your home to care for your best friend in the whole world, and I take this very seriously. I know I need to earn the trust of my clients, and I put this first to ensure your pet stays happy, healthy, and safe when they are under my care.

Transparency and Integrity - I am truthful and honest, and I prioritize the needs of my clients. I will always strive to do the right thing for your pet to keep them safe and healthy. I want to keep my client relationships for a long time, and I do that by keeping my commitments to you and your pet.

Reliability - I pride myself on being there for my clients when they need me most.

Consistency - Pets need consistency to feel safe and happy. I offer regular services that help your pets feel comfortable with me long-term.

Honesty and Transparency - I treat your pet as though they are my own, and that means I am always open and honest about how they are doing. I strive to give you the peace of mind you need when your fur baby is in my care.

Empathy - Animals need this just as much as humans do. They have their quirks, behaviors, likes, and dislikes, just like us, too. I give my animal clients the patience, understanding, and grace they need to learn, grow, and thrive.

Fun - The most important value of all! My goal is that your pet is happy, so I will always make time to do their favorite things, whether that's playing fetch, tug of war, or giving them belly rubs or nose kisses.